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# Of Human Criteria and Automatic Metrics: A Benchmark of the Evaluation of Story Generation

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## Abstract

Research on Automatic Story Generation (ASG) relies heavily on human and automatic evaluation. However, there is no consensus on which human evaluation criteria to use, and no analysis of how well automatic criteria correlate with them. In this paper, we propose to re-evaluate ASG evaluation. We introduce a set of 6 orthogonal and comprehensive human criteria, carefully motivated by the social sciences literature. We also present HANNA, an annotated dataset of 1,056 stories produced by 10 different ASG systems. HANNA allows us to quantitatively evaluate the correlations of 72 automatic metrics with human criteria. Our analysis highlights the weaknesses of current metrics for ASG and allows us to formulate practical recommendations for ASG evaluation.

## 1 Introduction

Storytelling is at the heart of human societies: skillful storytelling allows a narrator to connect more authentically with their audience and listeners, and to understand the essence of complex concepts better (Suzuki et al., 2018). Numerous applications could benefit from strong automatic story generation systems, including gaming (Hartsook et al., 2011), communication (Alhussain and Azmi, 2021), and education (Aylett et al., 2007). Several approaches have been explored to generate stories automatically or with minimum editing efforts (Alabdulkarim et al., 2021). *Automatic story generation* (ASG) takes as input a short sentence (a *prompt*) and aims at generating a narrative from it (Cavazza and Pizzi, 2006; Lebowitz, 1985). Advances in neural language models (Radford et al., 2018, 2019; Brown et al., 2020) have allowed substantial progress in ASG.

To further improve the quality of generated stories,

it is indispensable to systematically evaluate ASG models. However, there is little work that specifically studies ASG evaluation. Most research works rely on human criteria such as coherence (Xu et al., 2018; Colombo et al., 2019; Jalalzai et al., 2020), relevance (Jhamtani and Berg-Kirkpatrick, 2020), overall quality (Brahman and Chaturvedi, 2020), narrative flow (Rashkin et al., 2020), and creativity (Pascual et al., 2021). However, taken individually, these criteria fail to encompass all aspects of the task, and there is no consensus on a set of criteria that would cover those aspects in a complete and non-redundant fashion. Due to the high cost of human annotation, system quality is also often evaluated using automatic metrics. However, it is not clear how these metrics correlate with human judgment in ASG, and thus how suitable they are at all for the evaluation of ASG.

**Contributions.** In this work, we revisit both human and automatic evaluation of ASG. We believe that this meta-evaluation is a missing piece in the ASG literature and a crucial step to strengthening the foundations of ASG. Formally, our contributions to the ASG field are:

1. **A comprehensive set of non-redundant human criteria for ASG evaluation.** Motivated by the social sciences literature (McCabe and Peterson, 1984; Dickman, 2003; Bae et al., 2021), we introduce six human criteria: relevance, coherence, empathy, surprise, engagement and complexity.

2. **HANNA<sup>1</sup>, a large annotated dataset of Human-ANnotated Narratives for ASG evaluation,** which contains 1,056 stories generated from 96 prompts. Each prompt is linked to a human story and stories generated by 10 different ASG generation systems. Each story was annotated by 3 different human raters along our 6 proposed human

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<sup>1</sup>The HANNA dataset and corresponding code are available on <https://github.com/dig-team/hanna-benchmark-asg>.

criteria.

**3. A meta-evaluation of ASG with fine-grained recommendations.** Relying on HANNA, we perform an extensive study of the performance of the ASG systems and we analyze the correlations of 72 existing automatic metrics with our proposed human criteria. The obtained results demonstrate the limitations of current automatic evaluation methods and allow us to make recommendations on which metrics to use for ASG evaluation.

## 2 Related work

### 2.1 Human evaluation

van der Lee et al. (2019) advise to define separate and precise criteria for human evaluation to make it as accurate as possible. However, in ASG, there is no consensus on the criteria to be used: among others, we find a pairing task (Fan et al., 2018), fluency and coherence (Xu et al., 2018), creativity (Pascual et al., 2021), faithfulness (Peng et al., 2018; Wang et al., 2020), fidelity (Yao et al., 2019), grammar and logicity (Guan et al., 2019, 2020), overall quality and relevance (Jhamtani and Berg-Kirkpatrick, 2020; Goldfarb-Tarrant et al., 2020; Guan et al., 2021b), outline utilisation and narrative flow (Rashkin et al., 2020), emotion faithfulness (Witon et al., 2018), and content quality (Brahman and Chaturvedi, 2020). Many of these criteria are not specific to ASG (fluency, grammar, overall quality, content quality), overlap with one another (pairing task, faithfulness, and fidelity are variations of relevance; logicity and narrative flow, of coherence) or are ascribed to a specific setting (outline utilisation, emotion faithfulness). Furthermore, evaluation protocols mostly use only two or three criteria, which is not enough to grasp all aspects of a task as complex as ASG. They also do not associate Likert scales with explicit descriptions, even though such descriptions could reduce the subjectivity of the labelling process.

### 2.2 Automatic evaluation

Although most of the research work in ASG relies on BLEU and ROUGE, there exists a plethora of automatic metrics to evaluate ASG. These can be classified into two categories: *reference-based* ( $\Xi$ ) metrics evaluate a candidate text by comparing it to a reference text (in our case, the human story), and *reference-free* ( $\Psi$ ) metrics rely only on the candidate story (and, possibly, on the prompt). In both

categories, we find *string-based* ( $\S$ ), *embedding-based* ( $\epsilon$ ) and *model-based* ( $\Delta$ ) metrics. String-based metrics evaluate the textual representation of the inputs; they cannot handle synonyms or paraphrases. By contrast, embedding-based metrics rely on word embeddings, e.g. word2vec (Mikolov et al., 2013a,b), or contextualized embeddings, e.g. obtained from BERT (Devlin et al., 2019). Finally, model-based metrics leverage regression or pre-trained language models to return a score. A synoptic classification can be found in Tab. 1<sup>2</sup>.

	Reference-based ( $\Xi$ )	Reference-free ( $\Psi$ )
String-based ( $\S$ )	BLEU (Papineni et al., 2002)	Coverage (Grusky et al., 2018)
	ROUGE (Lin, 2004)	Density (Grusky et al., 2018)
	METEOR (Banerjee and Lavie, 2005)	Compression (Grusky et al., 2018)
	CHRF (Popović, 2015)	Text length (Fabbri et al., 2021)
	CIDEr (Vedantam et al., 2015)	Novelty (Fabbri et al., 2021)
		Repetition (Fabbri et al., 2021)
Embedding-based ( $\epsilon$ )	ROUGE-WE (Ng and Abrecht, 2015)	
	BERTScore (Zhang et al., 2020)	SUPERT (Gao et al., 2020)
	MoverScore (Zhao et al., 2019)	
	BaryScore (Colombo et al., 2021d)	
	DepthScore (Staerman et al., 2021)	
Model-based ( $\Delta$ )	S3 (Peyrard et al., 2017)	
	SummaQA (Scialom et al., 2019)	BLANC (Vasilyev et al., 2020)
	InfoLM (Colombo et al., 2022c)	
	BARTScore (Yuan et al., 2021)	

Tab. 1: Classification of the automatic metrics considered in our study with symbols for easier identification.

### 2.3 Meta-evaluation

Several previous works have studied the relationship between automatic metrics and human judgment (Zhang et al., 2004; Ma et al., 2019), reporting weak correlation (Novikova et al., 2017; Stent et al., 2005; Mathur et al., 2020) and strong bias towards specific systems (Callison-Burch et al., 2006). Meta-evaluation has been done in image description (Elliott and Keller, 2014), dialogue response generation (Liu et al., 2016), question generation (Nema and Khapra, 2018), table-to-text generation (Dhingra et al., 2019), question answering (Chen et al., 2019), and summarization (Bhandari et al., 2020). In ASG, Guan et al. (2021b) introduced the OpenMEVA benchmark which compares the overall quality of human and generated stories; their work especially focused on the textual features of stories. We build upon it and perform a comprehensive analysis of the correlations between 72 automatic metrics and 6 human criteria specifically tailored for ASG.

<sup>2</sup>BARTScore was designed to be either reference-based or reference-free depending on the setting.

### 3 HANNA for ASG evaluation

#### 3.1 ASG datasets

Story evaluation has been widely studied in different scenarios. *ROCStories* (Mostafazadeh et al., 2016), a corpus of 50k 5-sentence stories with titles, was designed for the Story Cloze Test: the prediction of the final sentence of a story given the four others. Huang et al. (2016) developed the *VisualStorytelling* dataset, which contains sequences of images with corresponding descriptions divided in three tiers of temporal context. More recently, Ammanabrolu et al. (2020) proposed the *WorldGeneration* dataset which adapts story generation to adventure games by guiding the generation process with location, character and object triplets. The *WritingPrompts* (WP) dataset (Fan et al., 2018) contains stories generated from short sentences called *prompts*. For our work, we chose the WP dataset, because it has been extensively used in previous literature for the design of ASG models (Rashkin et al., 2020; Goldfarb-Tarrant et al., 2020; Fang et al., 2021; Wilmot and Keller, 2021; Guan et al., 2021a). While *ROCStories* has also been used in several works, the shortness of the stories made it less suited for our evaluation. An example prompt and story from WP is shown in Tab. 2 (Fan et al., 2018).

#### 3.2 Chosen setting

HANNA, our annotated dataset for ASG, contains outputs from 10 different systems aligned on 96 common prompts with human stories from the WP dataset, for 1,056 stories in total, with 3 human annotations per story (19,008 annotations in total) and automatic metric scores, allowing for an analysis of the correlations between these metrics (Sec. 4).

#### 3.3 Chosen ASG systems

We directly contacted the authors of articles that introduced ASG systems and asked for the outputs of their systems. We managed to collect the outputs of **3 ASG systems**<sup>3</sup> on the WP dataset: *Fusion* (Fan et al., 2018), *HINT* (Guan et al., 2021a), and *TD-VAE* (Wilmot and Keller, 2021). We extracted 96 stories aligned on common prompts. We then fine-tuned **7 pre-trained language models** for ASG on a causal language modeling task on WP to generate stories on the same 96 prompts, using

<sup>3</sup>We also collected outputs from two other systems (Goldfarb-Tarrant et al., 2020; Bai et al., 2021); unfortunately, these were not aligned with the others.

the *Transformers* library (Wolf et al., 2020)<sup>4</sup>. We trained *BertGeneration* (Rothe et al., 2020), *CTRL* (Keskar et al., 2019), *RoBERTa* (Liu et al., 2019), *XLNet* (Yang et al., 2019), *GPT* (Radford et al., 2018), *GPT-2* (Radford et al., 2019), and *GPT-2 (tag)*, another instance of *GPT-2* trained with `<EOP>` (`End Of Prompt`) tags, as inspired by Bai et al. (2021), who argued that such tags could improve generation.

#### 3.4 Proposed human criteria

As mentioned in Ssec. 2.1, there is no consensus on human criteria for ASG evaluation. At the same time, work in social sciences has looked extensively at the features that make for a “good” story (McCabe and Peterson, 1984; Dickman, 2003; Bae et al., 2021). We condense them as follows into a new, comprehensive set of criteria:

1. **Relevance** (RE): how well the story matches its prompt, used in Jhamtani and Berg-Kirkpatrick (2020); Goldfarb-Tarrant et al. (2020);
2. **Coherence** (CH): how much the story makes sense, used in Xu et al. (2018); Peng et al. (2018); Yao et al. (2019); Pascual et al. (2021);
3. **Empathy** (EM): how well the reader understood the character’s emotions, derived from the importance of emotional commentary (McCabe and Peterson, 1984), passion (Dickman, 2003), and empathy (Keen et al., 2007; Bae et al., 2021);
4. **Surprise** (SU): how surprising the end of the story was, derived from the importance of schema violation, or unexpectedness (Schank, 1978; Bae et al., 2021), postdictability (Behrooz et al., 2019), and novelty (Randall, 1999);
5. **Engagement** (EG): how much the reader engaged with the story; a more subjective criterion associated with projecting volitive modality (making the reader formulate a subjective judgment and express a desire to see something accomplished) (Toolan, 2012) and story outcome, which is an underlying cause of story liking (Iran-Nejad, 1987);
6. **Complexity** (CX): how elaborate the story is; derived from the importance of detailed descriptions and sophisticated problem-solving (McCabe and Peterson, 1984) and good world-building (Roine, 2016).

<sup>4</sup><https://github.com/huggingface/transformers>

The four last criteria are an original contribution and were designed to evaluate story features that are different from the first two criteria (RE and CH), which are currently most used in the ASG literature. Examples of annotations w.r.t. those criteria are shown in Tab. 2.

### 3.5 Annotation Protocol

To evaluate our human criteria on the 1,056 stories of HANNA, we conducted an annotation campaign on Amazon Mechanical Turk. As advised by Karpinska et al. (2021), for each task, we provided the human story alongside the story to be annotated, so that the workers could calibrate their judgment. Each of the stories was evaluated by three workers on our six proposed criteria. For this evaluation, we chose a 5-point Likert scale rather than a rank-based comparison because we reckoned that it would be tedious to order the large number of evaluated systems. We estimated that a HIT should take between 90 and 120 seconds, so we set the remuneration at \$0.28 per HIT, or between \$8.40 and \$11.40 per hour. To ensure that annotators spoke fluent English, we restricted access to the experiment to workers located in the UK, the US, Canada, Australia and New Zealand. We further required them to have the Masters Qualification. To remove noisy annotations and ensure that the workers read the stories, we chose to reject judgments that were made in fewer than 30 seconds. We additionally asked workers to write down the name of the first-mentioned fictional character of the story. The detailed instructions of the experiment and the inter-annotator agreement analysis can be found in the appendix (see Ap. A and Ssec. 4.1). Finally, following the recommendations of Shapira et al. (2019), we obtained the human score of a story by averaging the results of the three workers.

### 3.6 Meta-evaluation strategies

**Notations.** Let  $y_i^j$  be the story generated by system  $j \in \{1, \dots, S\}$  for prompt  $i \in \{1, \dots, N\}$ , and  $m(y_i^j)$  the score associated to  $y_i^j$  by a (human or automatic) metric  $m$ . Given a correlation coefficient  $K$  (e.g. Pearson’s  $r$  (?), Spearman’s  $\rho$  (Melamed et al., 2003) or Kendall’s  $\tau$  (Kendall, 1938)), two meta-evaluation strategies are commonly used to evaluate metric quality.

**Story-level correlation** ( $K_{m_1, m_2}^{\text{story}}$ ) measures how suited  $m_1$  is w.r.t.  $m_2$  if used as a loss or reward for a model. The correlation is applied to each story among all system outputs and the mean is taken.

Formally:

$$K_{m_1, m_2}^{\text{story}} \triangleq \frac{1}{N} \sum_{i=1}^N K(\mathbf{C}_{m_1, i}^{\text{story}}, \mathbf{C}_{m_2, i}^{\text{story}}), \quad (1)$$

where  $\mathbf{C}_{m, i}^{\text{story}} \triangleq [m(y_i^1), \dots, m(y_i^S)]$ .

**System-level correlation** ( $K_{m_1, m_2}^{\text{sys}}$ ) measures how suited  $m_1$  is w.r.t.  $m_2$  if used to compare the performance of two systems. The correlation is applied to the mean values over all stories for all systems for both metrics. Formally:

$$K_{m_1, m_2}^{\text{sys}} \triangleq K\left(\frac{1}{N} \mathbf{C}_{m_1}^{\text{sys}}, \frac{1}{N} \mathbf{C}_{m_2}^{\text{sys}}\right), \quad (2)$$

where  $\mathbf{C}_m^{\text{sys}} \triangleq \left[ \sum_{i=1}^N m(y_i^1), \dots, \sum_{i=1}^N m(y_i^S) \right]$ .

**Statistical significance.** Correlations computed for two automatic metrics on the same annotated dataset are not independent. We follow Graham and Baldwin (2014) and use the Williams test (Williams, 1959; Moon, 2019)<sup>5</sup> to evaluate the significance of an increase in dependent correlations (Steiger, 1980).

## 4 HANNA Analysis

In this section, we analyse the scores of HANNA in detail. Tab. 4 shows that human stories achieve significantly higher scores than generated stories. Following Mathur et al. (2020), who advise to remove outliers, we compute correlations with human stories removed<sup>6</sup>.

### 4.1 Inter-annotator agreement

To estimate the reliability of the annotations, we computed an intra-class coefficient for each criterion. Among the annotators which took part in the experiment, three of them covered 2490 stories, i.e., more than 78% of the dataset, but no annotator graded the same story twice. Since the reliability is to be estimated for the average of the three ratings, the ICC2k coefficient (ICC for *average random raters*) is the most relevant one, according to Hallgren (2012). In particular, it accounts for the systematic errors of raters and random residual errors. The results are shown in Tab. 3.

Coefficients are dispersed between 29% and 56% with relatively small confidence intervals (except for RE and CH), which can be considered between

<sup>5</sup><https://github.com/inmoonlight/nlp-williams>

<sup>6</sup>The same applies for Sec. 5.

**Prompt:** When you die, the afterlife is an arena where you face every insect and animal you killed in your life. If you win you go to heaven, lose you go to hell. Your job was an exterminator on earth.

**Human:** 3,000 years have I been fighting. Every morning, the raccoons scratch at my eyes. Every evening, the skunks spray me while the opossums chew at my feet. I have never had any tools. I have only my hands. I don’t remember the place I came from before this. [...]

**Story #1:** First of all, not everyone was entitled to be an exterminator. But the ones that were – maybe were, like, *genius*, because, yes, I had once belonged to a less fortunate class of people – had all the opportunity to work for the damn plant killer, and it’s hard work. [...]

**Story #2:** It was hell. Not exactly a place of torture. There were no guards in prison and you couldn’t just walk through it, either, because you would get killed regardless. hell was a young man, and he was lying on his floor. He was unconscious. [...]

Story	RE	CH	EM	SU	EG	CX
Human	5	5	1	3	4	1
	2	2	3	2	2	3
	4	4	3	2	4	4
Story #1	2	4	3	1	1	1
	2	2	2	1	2	2
	2	3	2	3	3	3
Story #2	5	5	3	3	3	2
	3	2	3	2	2	3
	3	4	3	4	4	3

Metric	Human	Story #1	Story #2
BLEU <sup>≡§</sup> (%)	1.00	0.01	0.01
ROUGE <sub>-1</sub> <sup>≡§</sup>	1.00	0.24	0.33
chrF <sup>≡§</sup> (%)	1.00	0.32	0.39
BERTScore <sup>≡ε</sup>	1.00	0.50	0.52
MoverScore <sup>≡ε</sup>	1.00	0.51	0.51
BaryScore <sup>≡ε</sup>	0.00	0.92	0.92
S3 <sup>≡Δ</sup>	1.39	0.07	0.15
BARTScore <sup>≡Δ</sup>	-0.98	-3.97	-4.03
SUPERT <sup>≡ε</sup>	0.94	0.37	0.36

Tab. 2: Example prompt, human and generated stories from HANNA with human annotations and metric scores

“fair” and “moderate” according to Landis and Koch (1977). These values are in tune with existing literature (Karpinska et al., 2021; Habernal and Gurevych, 2017; Spooren and Degand, 2010; Ritter et al., 2011; Graham et al., 2017) and show the difficulty of evaluating natural language generation. Therefore, we follow the methodology of Craggs and Wood (2005) and Artstein and Poerio (2008), who argue against setting a specific agreement threshold as long as there is a detailed reporting of the methodology (see Ssec. 3.5 and Tab. 7) and confidence intervals (Tab. 3).

Criterion	LB	ICC2k	UB
RE	0.18	0.48	0.65
CH	0.10	0.29	0.48
EM	0.25	0.34	0.41
SU	0.16	0.28	0.37
EG	0.34	0.46	0.55
CX	0.48	0.56	0.63

Tab. 3: Intra-class coefficient per criterion. LB and UB are the lower- and upper-bounds of the 95% confidence interval

## 4.2 Evaluating our human criteria

In this experiment, we study the relationship between the proposed human criteria. To compute story-level (Fig. 1) and system-level (Fig. 2) corre-

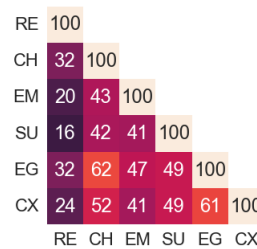


Fig. 1: Story-level Kendall correlations (%) between human criteria

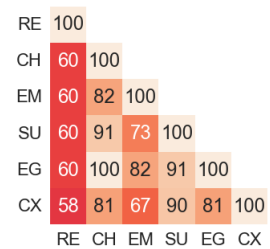


Fig. 2: System-level Kendall correlations (%) between human criteria

lations, we average the human ratings.

**Story-level analysis (Fig. 1).** Kendall correlations range from 16% (RE–SU) to 62% (CH–EG), averaging at 40.7%. In the appendix, we also show correlations with Spearman’s  $\rho$  (Fig. 10) and Pearson’s  $r$  (Fig. 12). EG correlates slightly more with CH and CX; this could confirm that coherent and intricate plots make readers more likely to connect with a story. In contrast, RE is poorly correlated to the other criteria, which makes sense: an excellent story in every other aspect can be completely unrelated to a prompt, and vice versa. Overall, moderate to weak correlations suggest that our criteria evaluate distinct aspects of storytelling which cannot be regrouped in fewer criteria.

**System-level analysis (Fig. 2).** Compared to story-level correlations, system level correlations are higher. Spearman (Fig. 11) and Pearson (Fig. 13)

Model	RE	CH	EM	SU	EG	CX	Average
Human	4.17 $\pm$ 0.14	4.43 $\pm$ 0.10	3.22 $\pm$ 0.14	3.15 $\pm$ 0.15	3.88 $\pm$ 0.12	3.73 $\pm$ 0.13	3.76 $\pm$ 0.06
BertGeneration	2.46 $\pm$ 0.16	3.14 $\pm$ 0.16	2.28 $\pm$ 0.13	<b>2.09</b> $\pm$ 0.13	2.67 $\pm$ 0.12	2.41 $\pm$ 0.11	2.51 $\pm$ 0.06
CTRL	2.54 $\pm$ 0.16	2.93 $\pm$ 0.16	2.26 $\pm$ 0.13	1.93 $\pm$ 0.12	2.53 $\pm$ 0.12	2.23 $\pm$ 0.10	2.40 $\pm$ 0.06
GPT	2.40 $\pm$ 0.16	<b>3.22</b> $\pm$ 0.15	<b>2.37</b> $\pm$ 0.12	<b>2.13</b> $\pm$ 0.13	2.76 $\pm$ 0.13	2.49 $\pm$ 0.12	2.56 $\pm$ 0.06
GPT-2	* <b>2.81</b> $\pm$ 0.16	<b>3.29</b> $\pm$ 0.14	* <b>2.47</b> $\pm$ 0.12	<b>2.21</b> $\pm$ 0.13	<b>2.86</b> $\pm$ 0.12	2.68 $\pm$ 0.10	<b>2.72</b> $\pm$ 0.06
GPT-2 (tag)	<b>2.67</b> $\pm$ 0.16	* <b>3.31</b> $\pm$ 0.15	* <b>2.47</b> $\pm$ 0.12	* <b>2.22</b> $\pm$ 0.13	* <b>2.92</b> $\pm$ 0.12	* <b>2.80</b> $\pm$ 0.11	* <b>2.73</b> $\pm$ 0.06
RoBERTa	2.54 $\pm$ 0.16	3.22 $\pm$ 0.16	2.27 $\pm$ 0.12	<b>2.12</b> $\pm$ 0.13	2.74 $\pm$ 0.12	2.41 $\pm$ 0.11	2.55 $\pm$ 0.06
XLNet	2.39 $\pm$ 0.17	2.88 $\pm$ 0.16	2.10 $\pm$ 0.12	1.95 $\pm$ 0.12	2.46 $\pm$ 0.13	2.36 $\pm$ 0.11	2.36 $\pm$ 0.06
Fusion	2.09 $\pm$ 0.16	2.86 $\pm$ 0.16	1.99 $\pm$ 0.12	1.72 $\pm$ 0.12	2.27 $\pm$ 0.14	1.92 $\pm$ 0.11	2.14 $\pm$ 0.06
HINT	2.29 $\pm$ 0.16	2.38 $\pm$ 0.16	1.74 $\pm$ 0.13	1.56 $\pm$ 0.11	1.75 $\pm$ 0.12	1.45 $\pm$ 0.10	1.86 $\pm$ 0.06
TD-VAE	2.51 $\pm$ 0.16	2.99 $\pm$ 0.15	2.07 $\pm$ 0.11	<b>2.10</b> $\pm$ 0.12	2.59 $\pm$ 0.12	2.49 $\pm$ 0.11	2.46 $\pm$ 0.06

Tab. 4: Average system ratings per criterion with 95% confidence interval. Best value in **bold** marked with an asterisk (\*), values in the confidence interval of the best value in **bold** without asterisk

correlations are also higher than their story-level counterparts. This suggests that a given system tends to be uniformly better or worse than other systems across all criteria.

### 4.3 Finding the best systems

On Tab. 4, we observe that generic fine-tuned models perform better than ASG systems according to human annotators. The best system is GPT-2, which scores better than all other systems on all criteria. The GPT-2 variant trained with <EOP> tags shows marginal improvement compared to GPT-2, as reported in Bai et al. (2021). It is worth noting that all models are still noticeably below human performance, which emphasizes that current systems are still a long way from human-like narrative intelligence.

## 5 Evaluation of automatic metrics using HANNA

In this section we evaluate how suitable existing automatic metrics are for ASG evaluation, using the SummEval library (Fabbri et al., 2021)<sup>7</sup>. Due to space constraints, in each figure, we selected representative metrics from each of the categories introduced in Ssec. 2.2. Full figures can be found in the appendix.

### 5.1 Correlations with human judgement

**Story-level analysis (Fig. 3).** Most metrics have either a moderate (between 30% and 50%) or weak (below 30%) correlation with human criteria. RE is particularly elusive, except for the SUPERT<sup>re</sup> metric, which is reference-free and compares the prompt and the story. This corroborates Novikova et al. (2017), who argue that automatic metrics

do not accurately reflect human judgment when comparing instances despite performing reliably at the system level. We also observe vertical “color stripes”: metric performance is consistent across criteria. A weak metric will correlate poorly with all criteria, whereas a more robust metric will be uniformly better.

**System-level analysis (Fig. 4).** Correlations are indeed higher at the system-level, hovering between 40% and 70% for most metrics. Therefore, while metrics are poor estimators of human criteria at the story level, they can be used to compare systems with reasonable accuracy.

**Best metrics per criterion (Tab. 5).** We observe that a few metrics are heavily represented in the top 3 for each level. Pre-trained transformer-based metrics achieve strong results. The metrics that correlate best with human criteria at the system level are all reference-based: ROUGE-S\*<sup>rs</sup>, BaryScore<sup>re</sup>, DepthScore<sup>re</sup>, and BARTScore<sub>1</sub><sup>rs</sup>. At the story level, BARTScore<sub>2</sub><sup>rs</sup>, Novelty-1<sup>rs</sup> and Repetition-3<sup>rs</sup> are reference-free while chrF<sup>rs</sup>, BERTScore<sup>re</sup>, S3<sup>rs</sup> are reference-based. As Novelty-1 and Repetition-3 are simple data statistics, their outperforming all metrics for SU and CH respectively highlights the shortcomings of current metrics.

### 5.2 Correlations between automatic metrics

**Story-level analysis (Fig. 5).** Reference-based metrics are moderately to highly correlated with one another. By contrast, embedding- and model-based reference-free metrics such as SUPERT<sup>re</sup> and BLANC<sup>rs</sup> are almost independent from all other metrics, even other reference-free metrics.

**System-level analysis (Fig. 6).** Previous obser-

<sup>7</sup><https://github.com/Yale-LILY/SummEval>



Fig. 3: Story-level absolute Kendall correlations (%) between metrics and criteria. Full version: Fig. 14.



Fig. 4: System-level absolute Kendall correlations (%) between metrics and criteria. Full version: Fig. 15.

Level	Criterion	Metric #1	$ r $ (%)	Metric #2	$ r $ (%)	Metric #3	$ r $ (%)
Story	RE	BARTScore <sub>2</sub> <sup>Δ</sup>	42.6	SUPERT <sub>1</sub> <sup>ε</sup>	41.2	SUPERT <sub>2</sub> <sup>ε</sup>	40.2
	CH	Repetition-3 <sup>ms</sup>	38.1	BERTScore <sub>R</sub> <sup>ε</sup>	37.1	S3 <sup>Δ</sup>	37.1
	EM	S3 <sup>Δ</sup>	32.8	chrF <sup>ε</sup>	32.4	BERTScore <sub>R</sub> <sup>ε</sup>	32.1
	SU	Novelty-1 <sup>ms</sup>	32.9	chrF <sup>ε</sup>	32.7	ROUGE-1 <sup>ε</sup>	31.3
	EG	BERTScore <sub>R</sub> <sup>ε</sup>	43.0	Novelty-1 <sup>ms</sup>	42.3	chrF <sup>ε</sup>	41.1
CX	chrF <sup>ε</sup>	58.8	BERTScore <sub>R</sub> <sup>ε</sup>	55.8	ROUGE-1 <sup>ε</sup>	55.0	
System	RE	ROUGE-S* <sub>F</sub> <sup>ε</sup>	80.4	ROUGE-SU* <sub>F</sub> <sup>ε</sup>	80.3	ROUGE-S* <sub>R</sub> <sup>ε</sup>	80.2
	CH	BaryScore <sub>1</sub> <sup>ε</sup>	88.2	BaryScore <sub>2</sub> <sup>ε</sup>	88.0	BERTScore <sub>F</sub> <sup>ε</sup>	87.9
	EM	BaryScore <sub>1</sub> <sup>ε</sup>	90.0	BaryScore <sub>2</sub> <sup>ε</sup>	90.0	BERTScore <sub>F</sub> <sup>ε</sup>	88.7
	SU	BARTScore <sub>1</sub> <sup>Δ</sup>	92.7	BERTScore <sub>R</sub> <sup>ε</sup>	91.1	DepthScore <sup>ε</sup>	90.7
	EG	DepthScore <sup>ε</sup>	93.4	BARTScore <sub>1</sub> <sup>Δ</sup>	92.4	SUPERT <sub>2</sub> <sup>ε</sup>	92.2
	CX	DepthScore <sup>ε</sup>	95.6	BERTScore <sub>R</sub> <sup>ε</sup>	95.5	Compression <sup>ms</sup>	94.3

Tab. 5: Top 3 metrics per criterion per level (story or system) of absolute Pearson ( $r$ ) correlation. Indices denote different variants.

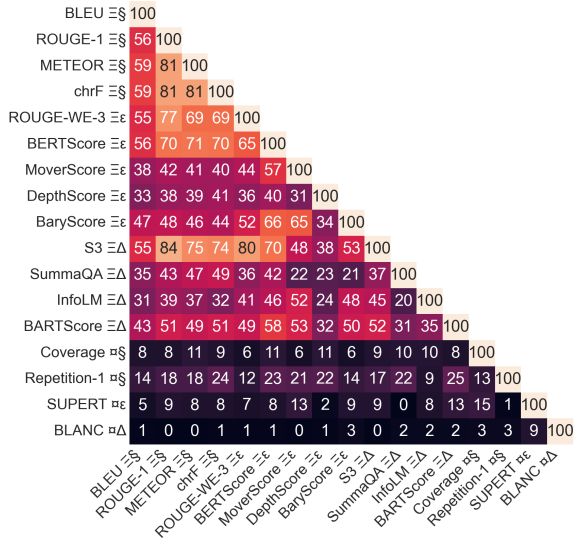


Fig. 5: Story-level absolute Kendall correlations (%) between metrics. Full version: Fig. 20.

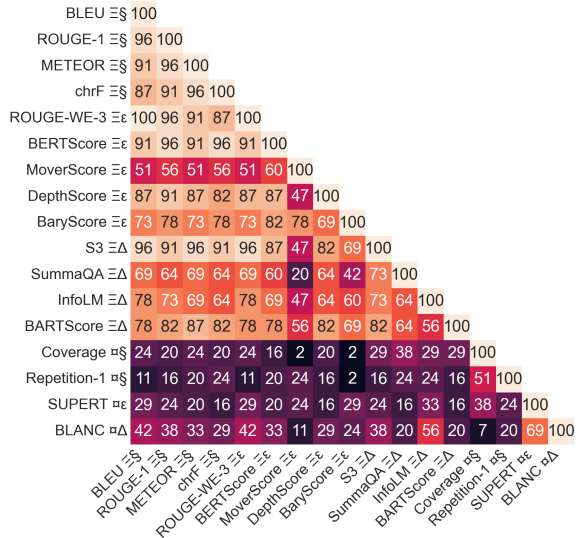


Fig. 6: System-level absolute Kendall correlations (%) between metrics. Full version: Fig. 21.

variations at the story level remain mostly valid, although correlations are overall higher. Reference-based metrics form a large group of very highly

correlated metrics, with a majority of correlations surpassing 70%. Embedding- and model-based reference-free metrics remain weakly correlated to



RE	57	51	51	53	64	63	68	41	29	61	45	29	75	29	13	57	51
CH	50	52	46	50	58	55	59	18	15	59	43	27	52	32	20	30	23
EM	58	67	61	62	71	70	65	19	16	75	51	19	62	34	28	30	22
SU	50	46	46	51	55	56	57	21	18	54	47	39	60	24	5	43	37
EG	65	64	58	63	72	66	60	18	9	70	54	24	63	27	22	35	24
CX	69	68	63	67	73	72	65	19	15	75	59	29	72	26	21	40	30
Avg	58	58	54	58	66	64	62	23	17	66	50	28	64	29	18	39	31

Fig. 7: Weighted macro F1-scores of paired bootstrap resampling. Full version: Fig. 26.

other metrics.

### 5.3 Fine-grained analysis

**Top- $k$  systems (Fig. 8).** Here, we evaluate whether automatic metrics can reliably quantify differences between systems of competitive performances. For all criteria except RE and CX, correlations follow a convex curve between  $k = 10$  and  $k = 4$ , suggesting that metrics should not be used to compare systems of high variance in quality unless there are enough of them. Indeed, removing a few systems causes correlations to worsen significantly, until the remaining systems are few enough and of competitive performance. RE correlations interestingly increase as  $k$  decreases, which indicates that system quantity is a lesser concern for RE.

**Pairwise system comparison (Fig. 7).** Here, we evaluate the pairwise discriminative power of automatic metrics. Following Bhandari et al. (2020), we take all system pairs  $(s_1, s_2)$  and compute their average ratings per criterion using paired bootstrap resampling (Koehn, 2004; Dror et al., 2018). We assign a label  $y_{\text{true}} = 1$  if  $s_1$  is better than  $s_2$  with 95% confidence,  $y_{\text{true}} = 2$  if  $s_2$  is better, and  $y_{\text{true}} = 0$  if confidence is below 95%. We then repeat the procedure for each metric  $m$ , getting  $y_{\text{pred}}^{(m)}$  labels, and calculate the weighted macro F1-scores (Goutte and Gaussier, 2005) between  $y_{\text{true}}$  and  $y_{\text{pred}}^{(m)}$  to evaluate if  $m$  is a good proxy for human criteria. We observe that reference-based metrics again perform better than reference-free metrics, with  $S3_p^{\Delta}$  and  $\text{ROUGE-WE-3}^{\Delta\epsilon}$  at the top.  $\text{DepthScore}^{\Delta\epsilon}$  and  $\text{BaryScore}^{\Delta\epsilon}$  prove to be very unsuited for pairwise system comparisons, despite showing high system-level correlations (see Fig. 3). Finally, SU appears to be the most troublesome criterion for this task, suggesting that the

surprise factor is especially difficult to evaluate.

**Statistical significance.** Using the Williams test (Ap. B), we found that increases in correlation with human criteria between top 3 metrics per criterion (Tab. 5) are not statistically significant, which suggests that best-scoring metrics are of similar performance. However, except for the RE criterion, we notably find that the increases in correlation of  $\text{chrF}^{\Delta\epsilon}$  and  $\text{BERTScore}^{\Delta\epsilon}$  compared to  $\text{BLEU}^{\Delta\epsilon}$  and  $\text{ROUGE}^{\Delta\epsilon}$  variants are statistically significant.

### 5.4 Aggregated rankings of metrics

To aggregate the scores obtained by the three correlation measures (Kendall, Pearson and Spearman), we use the work of Colombo et al. (2022a)<sup>8</sup>, who rely on the Kemeny consensus (Kemeny, 1959; Myerson, 1996) and recommend to use the Borda Count (BC) as an efficient approximation (Sibony, 2014). They experimentally show that Kemeny consensus has more desirable properties than a ranking obtained through a mean-aggregation procedure. We report the results in Tab. 6. To compare system performance, model- or embedding-based metrics (e.g.,  $\text{BARTScore}^{\Delta\epsilon}$  or  $\text{BERTScore}^{\Delta\epsilon}$ ) seem most adapted. However, at the story level,  $\text{chrF}^{\Delta\epsilon}$  and  $\text{BERTScore}^{\Delta\epsilon}$  are among the best metrics, while  $\text{BLEU}^{\Delta\epsilon}$  is completely absent from the top spots.  $\text{ROUGE}^{\Delta\epsilon}$  does appear in the ranking, albeit below  $\text{chrF}^{\Delta\epsilon}$ .

Level	Metric	BC
Story	$\text{chrF}^{\Delta\epsilon}$	1237
	$S3_p^{\Delta}$	1198
	$\text{ROUGE-1}^{\Delta\epsilon}$	1186
	$S3_r^{\Delta}$	1177
	$\text{BERTScore}_R^{\Delta\epsilon}$	1158
System	$\text{BARTScore}^{\Delta}$	1120
	$\text{BaryScore}_5^{\Delta\epsilon}$	1110
	$\text{BERTScore}_F^{\Delta\epsilon}$	1095
	$\text{MoverScore}^{\Delta\epsilon}$	1070
	$\text{DepthScore}^{\Delta\epsilon}$	1069

Tab. 6: Top 5 metrics computed by one-level ranking per aggregation level, higher Borda count is better

## 6 Conclusions

Our analysis yields the following conclusions:

1. **Large pre-trained language models seem to produce the best results for ASG.** Our bench-

<sup>8</sup><https://github.com/PierreColombo/RankingNLPSystems>

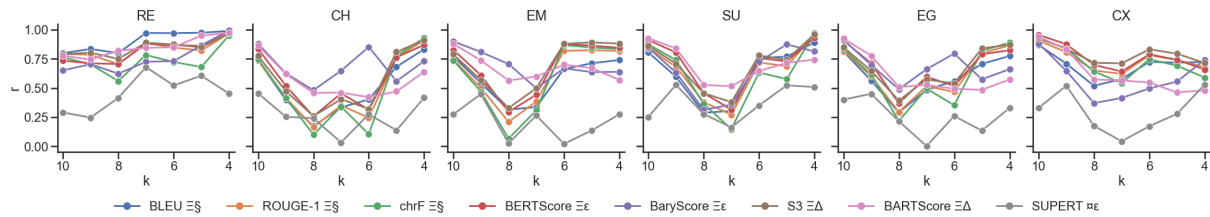


Fig. 8: System-level absolute Pearson correlations (%) between automatic metrics and our proposed human criteria on top- $k$  systems

mark shows that GPT-2 performed better than systems specifically tailored for ASG despite being older than some of them. Overall, all systems remain significantly inferior to human output, illustrating that ASG remains a challenging task for current language models.

## 2. Stronger metrics, tailored explicitly for specific criteria of ASG, are desperately needed.

The weak correlations of automatic metrics with human criteria still leave much to be desired. Ideally, we would have automatic metrics which reflect each of our proposed criteria.

3. **Awaiting specific ASG metrics, researchers should use better metrics than BLEU $\equiv\text{\$}$  and ROUGE $\equiv\text{\$}$ .** chrF $\equiv\text{\$}$  and BARTScore $\equiv\text{\$}$  are the best performers at the story- and system-level respectively. Given the overall weak results, however, we strongly advise to rely on human annotations for ASG evaluation.

4. **Our new set of human criteria allows for a standardized and extensive human evaluation.** The criteria are overall weakly correlated with one another, which shows that they are non-redundant, and produce coherent system rankings.

**Future directions.** Motivated by our search for human criteria from the social science literature, we reckon more collaboration between the NLP and social science communities may yield valuable insights into the question of how to computationally capture good indicators of story quality. In this spirit, we hope that HANNA will pave the way for further progress in the evaluation of ASG.

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# Appendix

All other names are defined in their respective papers.

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### **A Amazon Mechanical Turk experiment details**

To complement section 3.5, the details of the instructions we gave in our Amazon Mechanical Turk experiment can be found in [Tab. 7](#) below.

### **B Names of metric variants**

Here we define the names we give to some variants of the automatic metrics we used.

`SUPERT` and `BLANC` are summarization metrics which normally require a source document and a summary. In our setting, we have a prompt and a generated story. The suffix `PS` means we used the “Prompt as the Summary”, and `SS` means the “Story as the Summary”. The `Golden` suffix means we used the reference human story as the source document and the generated story as the summary.

Given a couple of texts  $(x, y)$ , `BARTScore` computes a score based on the log probability of  $y$  given  $x$ . We used the suffixes `SH` for (Story, Human), `HS` for (Human, Story), `SP` for (Story, Prompt) and `PS` for (Prompt, Story).

---

## Amazon Mechanical Turk example task

---

Please read the prompt, the human story and the subject story (both stories might be the same). The story you will have to rate is the **subject story**.

**Important:** we will reject HITs which were done in **fewer than 30 seconds** (unless both stories are exceptionally short). Please rest assured: if you take the work seriously, we have no reason to reject it.

**Disclaimer:** some stories have been automatically generated and might contain explicit or offensive content.

**Note:** some stories have been abruptly cut in the middle of a sentence. Please rate them as if they ended just before the unfinished sentence.

**Note:** if the story is not relevant with respect to the prompt, it **only** affects the **Relevance** criterion! Do not rate 1 everywhere, or we will **reject!**

Then, please write down the name of the **first character** that is mentioned in the **subject story**; if no name is mentioned, write "None". Only proper nouns count as names.

Then, please rate the **subject story** on a scale from 1 (worst) to 5 (best) on the following criteria: relevance, coherence, empathy, surprise, engagement, and complexity.

---

Prompt	When you die the afterlife is an arena where you face every insect and animal you killed in your life. If you win you go to heaven, lose you go to hell. Your job was an exterminator on earth.
--------	---

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Human story	3,000 years have I been fighting. Every morning, the raccoons scratch at my eyes. Every evening, the skunks spray me while the opossums chew at my feet. I have never had any tools. I have only my hands. I don't remember the place I came from before this. All I remember is the daily fight between me and these animals. No matter how many times I kill them, they come back the next day. [...]
-------------	---

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Subject story	First of all, not everyone was entitled to be an exterminator. But the ones that were – maybe were, like, *genius*, because, yes, I had once belonged to a less fortunate class of people – had all the opportunity to work for the damn plant killer, and it's hard work. And the horrifying truth is, once you die, and the entire planet turns into a glade that contains a golden fish that would've been crushed by a million million goldfish just moments ago, you're not really good enough for heaven. Why? [...]
---------------	--

---

Name of the first mentioned character in the subject story	[Area to fill]
--	----------------

---

Relevance — measures how well the story matches its prompt	<ol style="list-style-type: none"><li>1 — The story has no relationship with the prompt at all.</li><li>2 — The story only has a weak relationship with the prompt.</li><li>3 — The story roughly matches the prompt.</li><li>4 — The story matches the prompt, except for one or two small aspects.</li><li>5 — The story matches the prompt exactly.</li></ol>
--	--

---

Coherence — measures whether the story makes sense	<p>1 — The story does not make sense at all. For instance, the setting and/or characters keep changing, and/or there is no understandable plot.</p> <p>2 — Most of the story does not make sense.</p> <p>3 — The story mostly makes sense but has some incoherences.</p> <p>4 — The story almost makes sense overall, except for one or two small incoherences.</p> <p>5 — The story makes sense from beginning to end.</p>
Empathy — measures how well you understood the characters' emotions (regardless of whether you agreed with them)	<p>1 — The characters seemed apathetic to you.</p> <p>2 — At least one character slightly related to you on an emotional level.</p> <p>3 — You recognized specific, but not necessarily strong, emotions (eg sadness, joy, fear. . . ) in at least one character.</p> <p>4 — At least one character emotionally involved you, but minor details prevented you from completely relating to them.</p> <p>5 — At least one character completely involved you on an emotional level.</p>
Surprise — measures how surprising the end of the story was	<p>1 — The ending seemed completely obvious from the start, or doesn't make any sense at all.</p> <p>2 — The ending was easily predictable after a few sentences.</p> <p>3 — The ending was predictable after half of the story.</p> <p>4 — The ending surprised you, but would have been difficult to predict.</p> <p>5 — The ending surprised you, and still seemed as if it could very reasonably have been predicted, ie, there were enough clues in the story.</p>
Engagement — measures how much you engaged with the story	<p>1 — You found the story boring and were glad it was over.</p> <p>2 — You found one or two things interesting in the story, but no more.</p> <p>3 — The story was mildly interesting.</p> <p>4 — The story almost kept you engaged until the end.</p> <p>5 — You were so engaged that you wished there was a sequel.</p>
Complexity — measures how elaborate the story is	<p>1 — The setting of the story is extremely simple; it only involves one or two characters or concepts.</p> <p>2 — The setting of the story is simple; one or two characters, a simple plot, maybe an indication of time or location.</p> <p>3 — The story is somewhat developed: it involves at least one of the following: complex concepts, realistic characters, an intricate plot, an underlying history or circumstances, precise descriptions.</p> <p>4 — The story is developed: it involves at least two of the following: complex concepts, realistic characters, an intricate plot, an underlying history or circumstances, precise descriptions.</p> <p>5 — The story is well thought-out: it involves at least three of the following: complex concepts, realistic characters, an intricate plot, an underlying history or circumstances, precise descriptions.</p>

Tab. 7: Example task from our Amazon Mechanical Turk experiment

## C Distributions of human annotations per system

Here we report the violin plots of the distributions of human annotations per system. Human output scores visibly better than language models. Note that for our generation, we do not use beam search (Colombo et al., 2021b, 2020; Pichler et al., 2022; Colombo, 2021; Colombo et al., 2022b; Garcia et al., 2019; Colombo et al., 2021c). To further improve the generation a domain pre-trained language model could be considered (Chapuis et al., 2020; Colombo et al., 2021a).

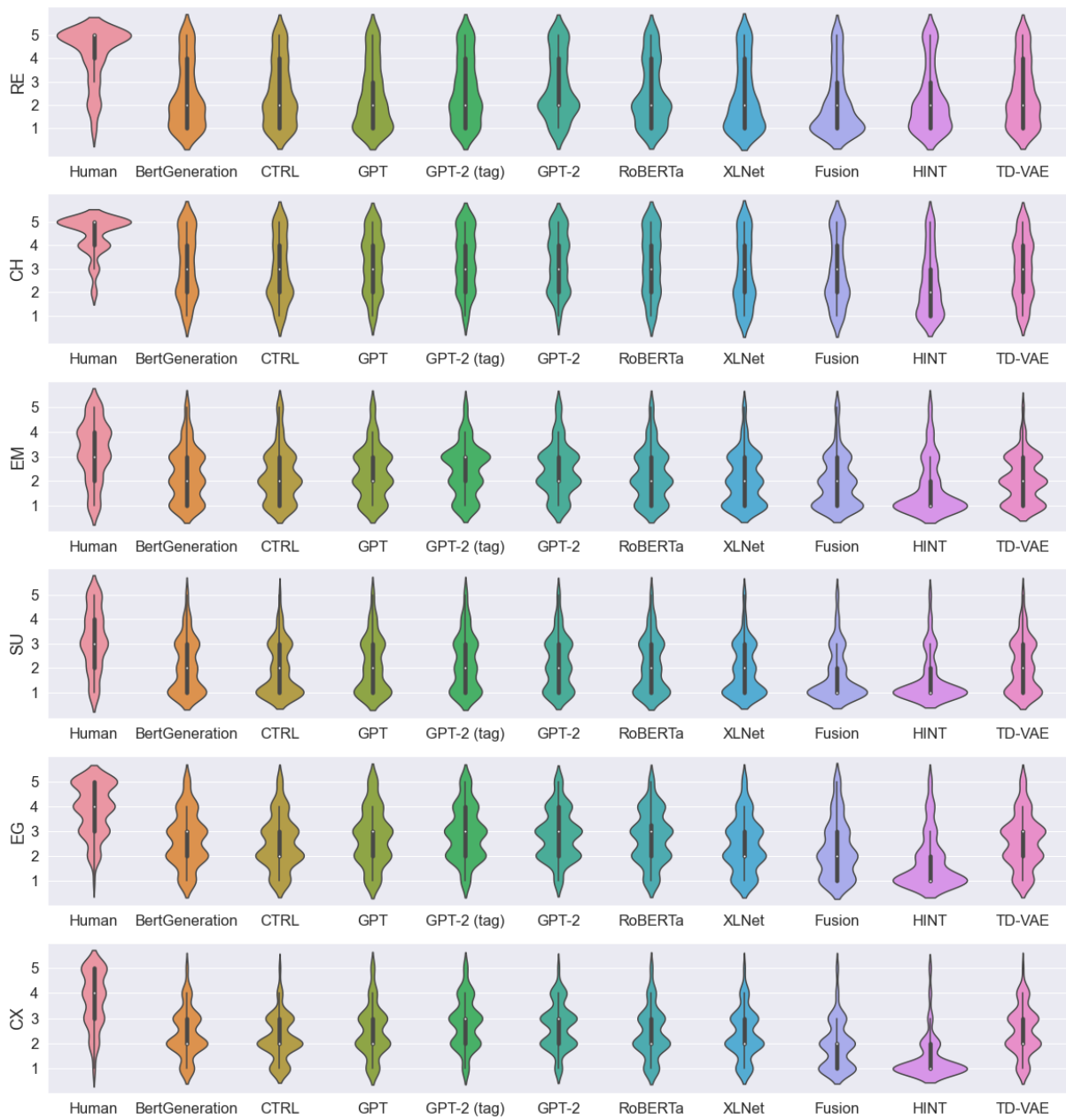


Fig. 9: Violin plots of the distributions of human annotations per system

## D Correlations between human criteria

Here we report the story-level and system-level absolute correlations between human criteria with Spearman's  $\rho$  (Fig. 10 and Fig. 11) and Pearson's  $r$  (Fig. 12 and Fig. 13).

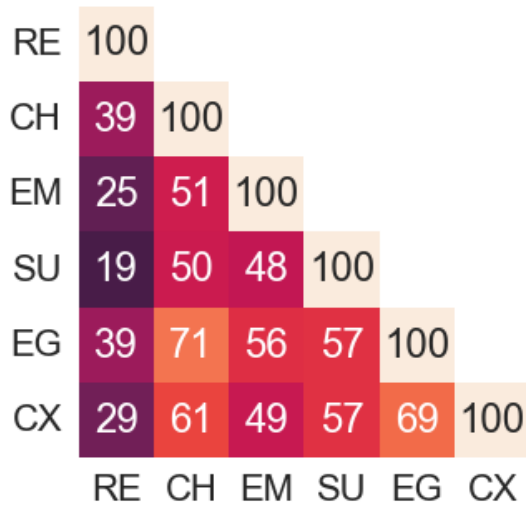


Fig. 10: Story-level Spearman correlations (%) between our proposed human criteria

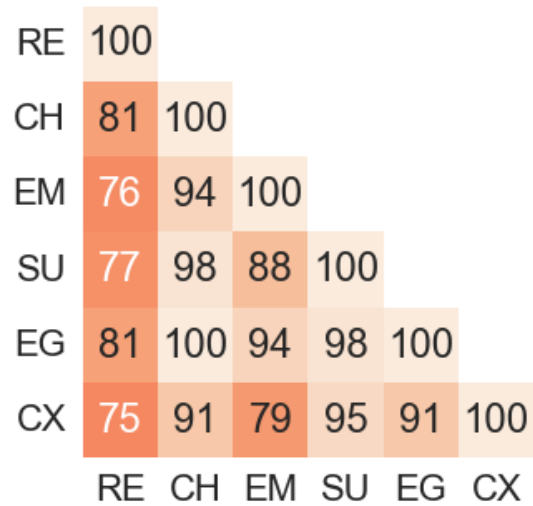


Fig. 11: System-level Spearman correlations (%) between our proposed human criteria

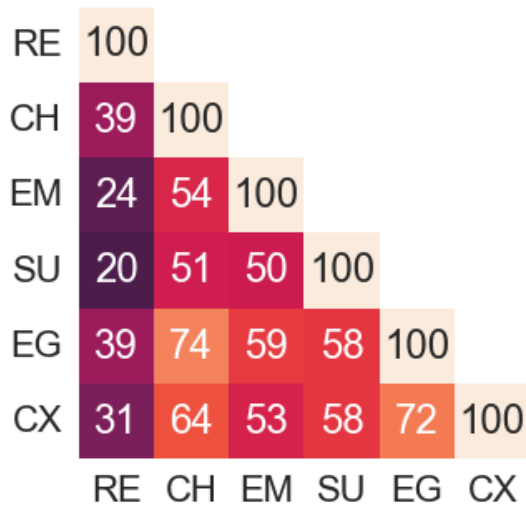


Fig. 12: Story-level Pearson correlations (%) between our proposed human criteria

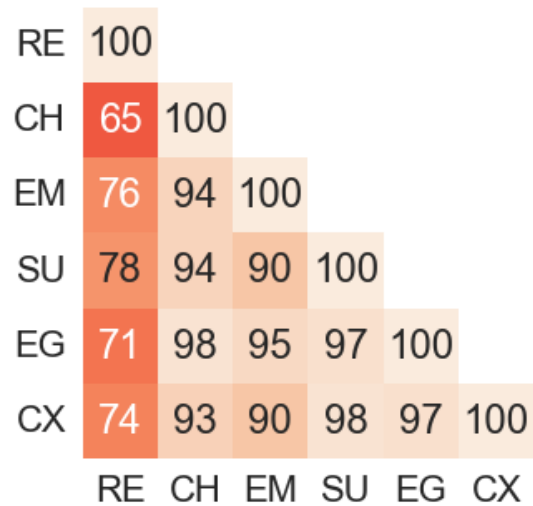


Fig. 13: System-level Pearson correlations (%) between our proposed human criteria

## E Correlations between human criteria and automatic metrics

Here we report the full figures of story-level and system-level absolute correlations between human criteria and automatic metrics with all three correlation coefficients.

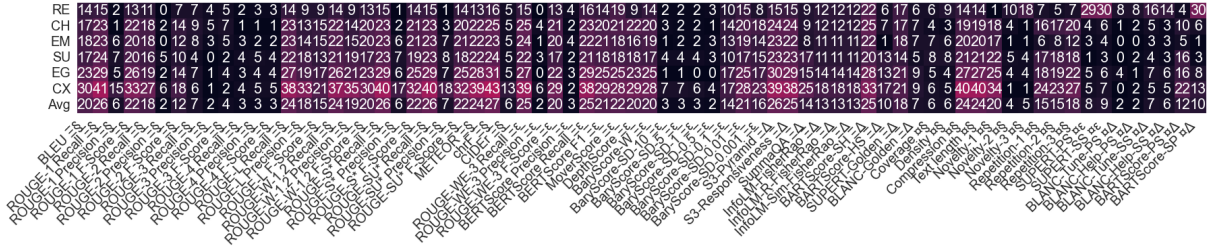


Fig. 14: Story-level absolute Kendall correlations (%) between automatic metrics and our proposed human criteria



Fig. 15: System-level absolute Kendall correlations (%) between automatic metrics and our proposed human criteria

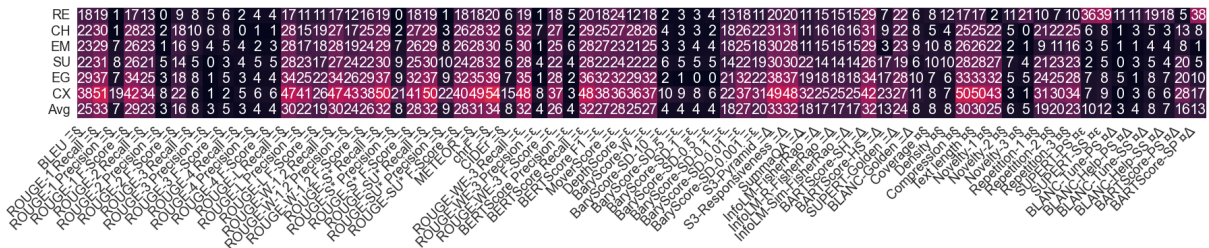


Fig. 16: Story-level absolute Spearman correlations (%) between automatic metrics and our proposed human criteria



Fig. 17: System-level absolute Spearman correlations (%) between automatic metrics and our proposed human criteria

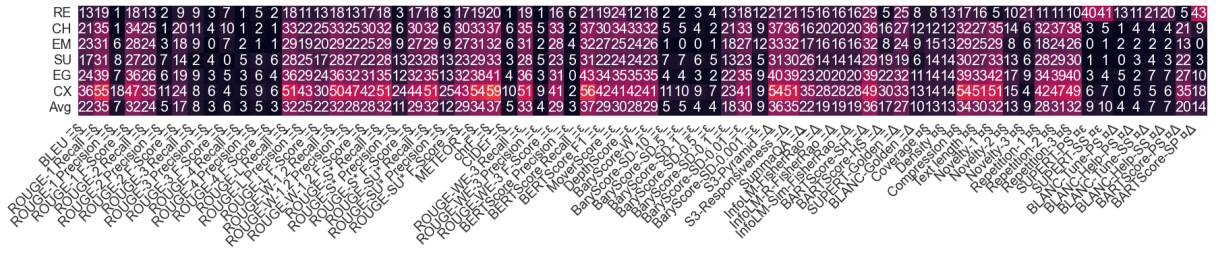


Fig. 18: Story-level absolute Pearson correlations (%) between automatic metrics and our proposed human criteria

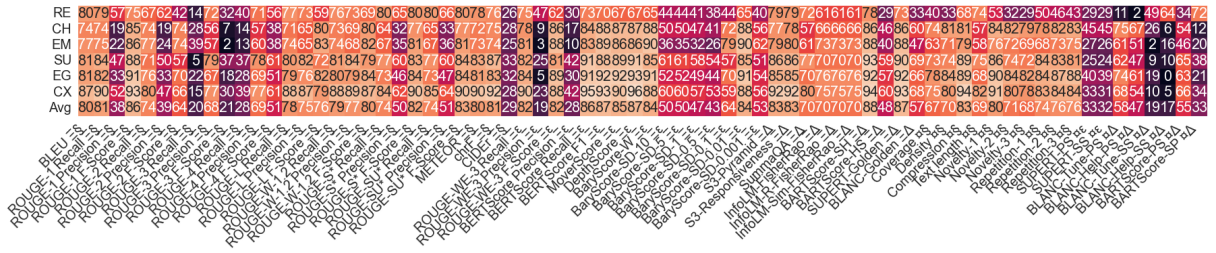


Fig. 19: System-level absolute Pearson correlations (%) between automatic metrics and our proposed human criteria

## F Correlations between automatic metrics

Here we report the full figures of story-level and system-level absolute correlations between automatic metrics with all three correlation coefficients.

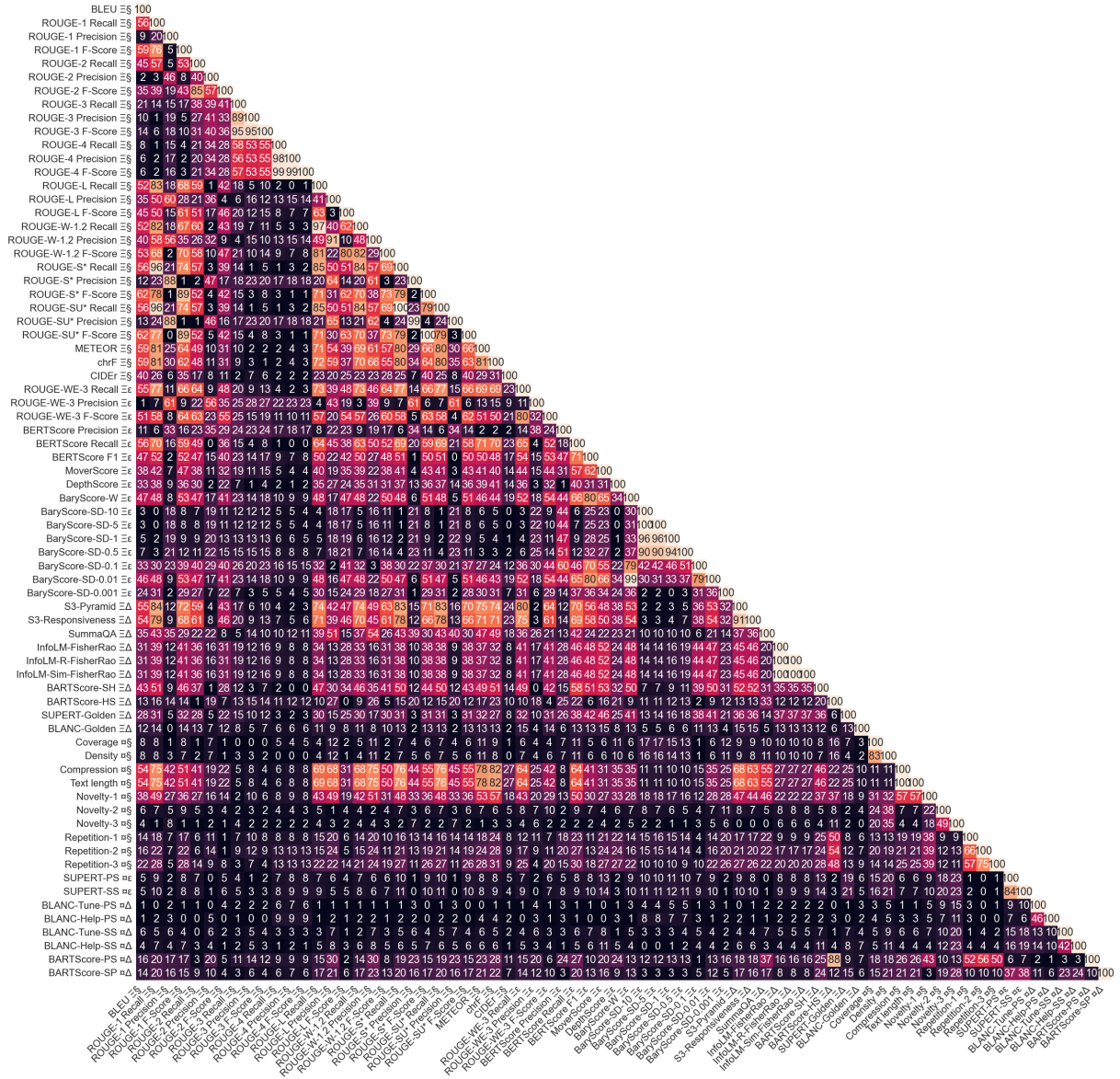


Fig. 20: Story-level absolute Kendall correlations (%) between automatic metrics



BLEU	0.5100
ROUGE-1 Recall	0.6100
ROUGE-1 Precision	0.6300
ROUGE-1 F-Score	0.6200
ROUGE-2 Recall	0.4900
ROUGE-2 Precision	0.5100
ROUGE-2 F-Score	0.5000
ROUGE-3 Recall	0.2700
ROUGE-3 Precision	0.3300
ROUGE-3 F-Score	0.3000
ROUGE-4 Recall	0.2400
ROUGE-4 Precision	0.2600
ROUGE-4 F-Score	0.2500
ROUGE-L Recall	0.6000
ROUGE-L Precision	0.6200
ROUGE-L F-Score	0.6100
ROUGE-W-1.2 Recall	0.5100
ROUGE-W-1.2 Precision	0.5300
ROUGE-W-1.2 F-Score	0.5200
ROUGE-S* Recall	0.6000
ROUGE-S* Precision	0.6200
ROUGE-S* F-Score	0.6100
ROUGE-SU* Recall	0.6000
ROUGE-SU* Precision	0.6200
ROUGE-SU* F-Score	0.6100
METEOR	0.5900
chF	0.5900
CIDEr	0.5900
ROUGE-WE-3 Recall	0.5900
ROUGE-WE-3 Precision	0.6100
ROUGE-WE-3 F-Score	0.6000
BERTScore Recall	0.6000
BERTScore Precision	0.6200
BERTScore F1	0.6100
MoverScore	0.6000
DepthScore	0.6000
BaryScore-W	0.6000
BaryScore-SD-10	0.6000
BaryScore-SD-5	0.6000
BaryScore-SD-1	0.6000
BaryScore-SD-0.5	0.6000
BaryScore-SD-0.1	0.6000
BaryScore-SD-0.01	0.6000
BaryScore-SD-0.001	0.6000
S3-Pyramind	0.6000
S3-Responsiveness	0.6000
SummaQA	0.6000
InfoLM-FisherRao	0.6000
InfoLM-R-FisherRao	0.6000
InfoLM-Sim-FisherRao	0.6000
BARTScore-SH	0.6000
BARTScore-HS	0.6000
SUPERT-Golden	0.6000
BLANC-Golden	0.6000
Coverage	0.6000
Density	0.6000
Compression	0.6000
Text length	0.6000
Novelty-1	0.6000
Novelty-2	0.6000
Novelty-3	0.6000
Repetition-1	0.6000
Repetition-2	0.6000
Repetition-3	0.6000
SUPERT-PS	0.6000
SUPERT-SS	0.6000
BLANC-Tune-PS	0.6000
BLANC-Help-PS	0.6000
BLANC-Tune-SS	0.6000
BLANC-Help-SS	0.6000
BARTScore-PS	0.6000
BARTScore-SP	0.6000

Fig. 21: System-level absolute Kendall correlations (%) between automatic metrics

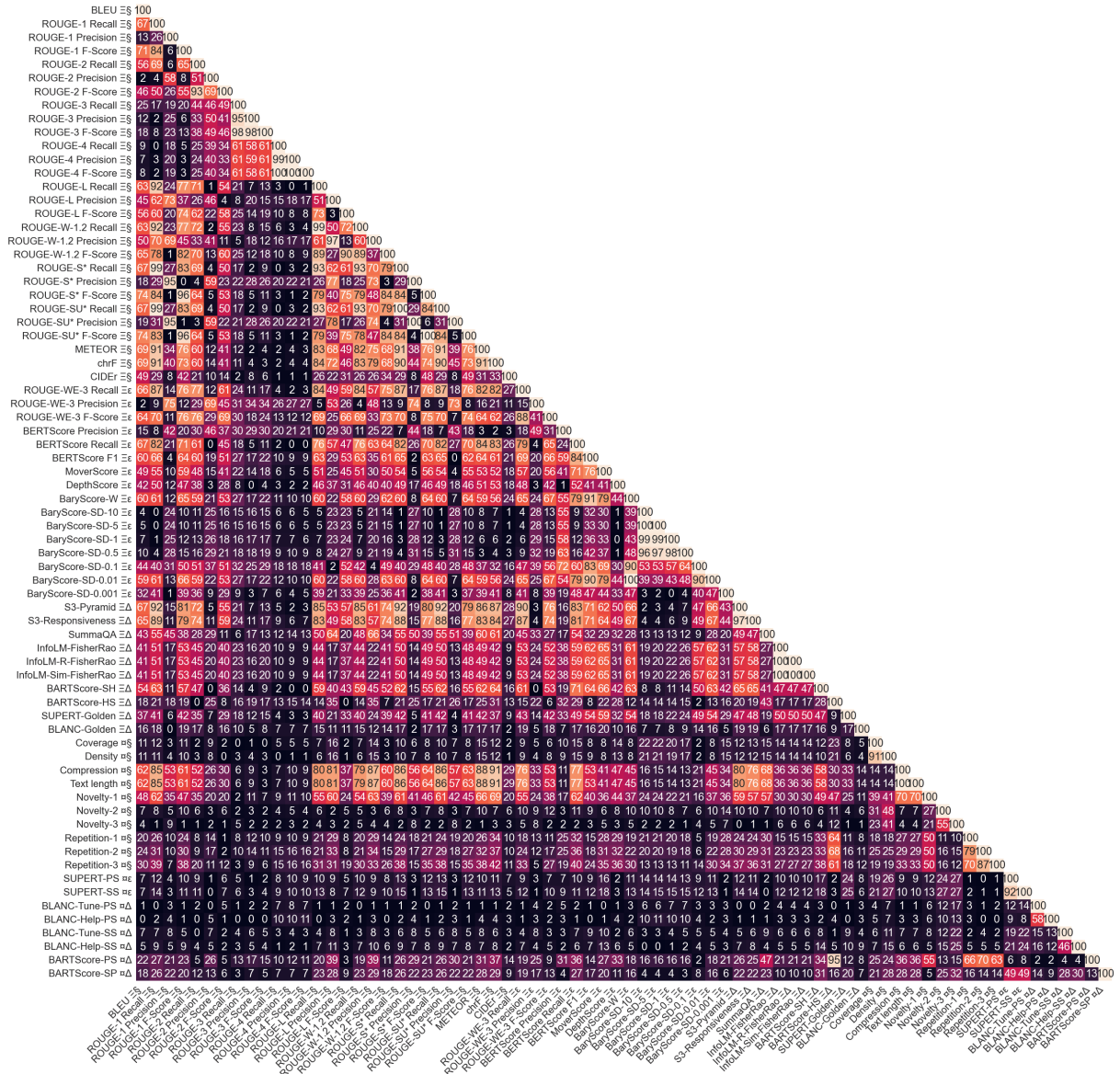


Fig. 22: Story-level absolute Spearman correlations (%) between automatic metrics

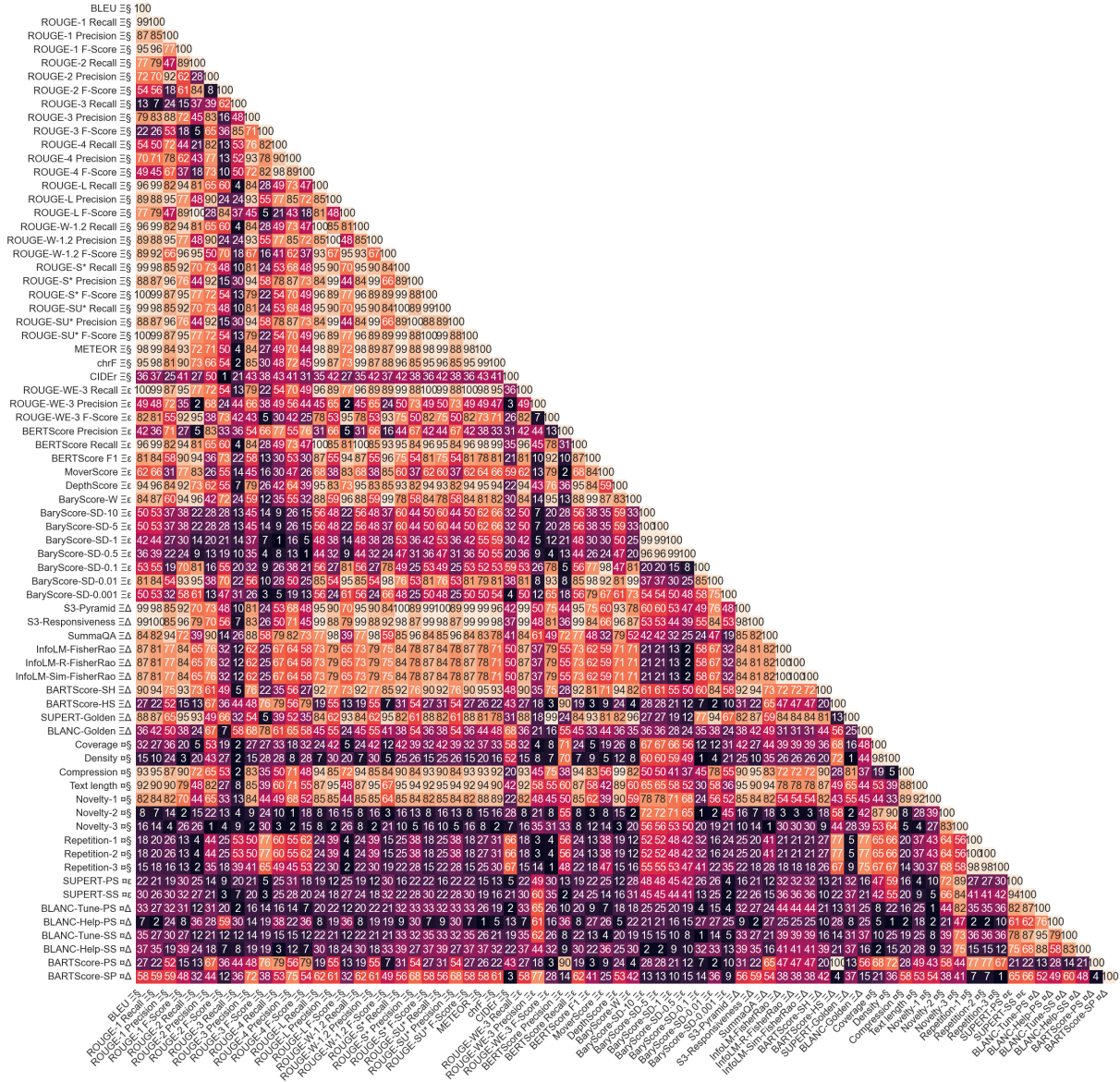


Fig. 23: System-level absolute Spearman correlations (%) between automatic metrics

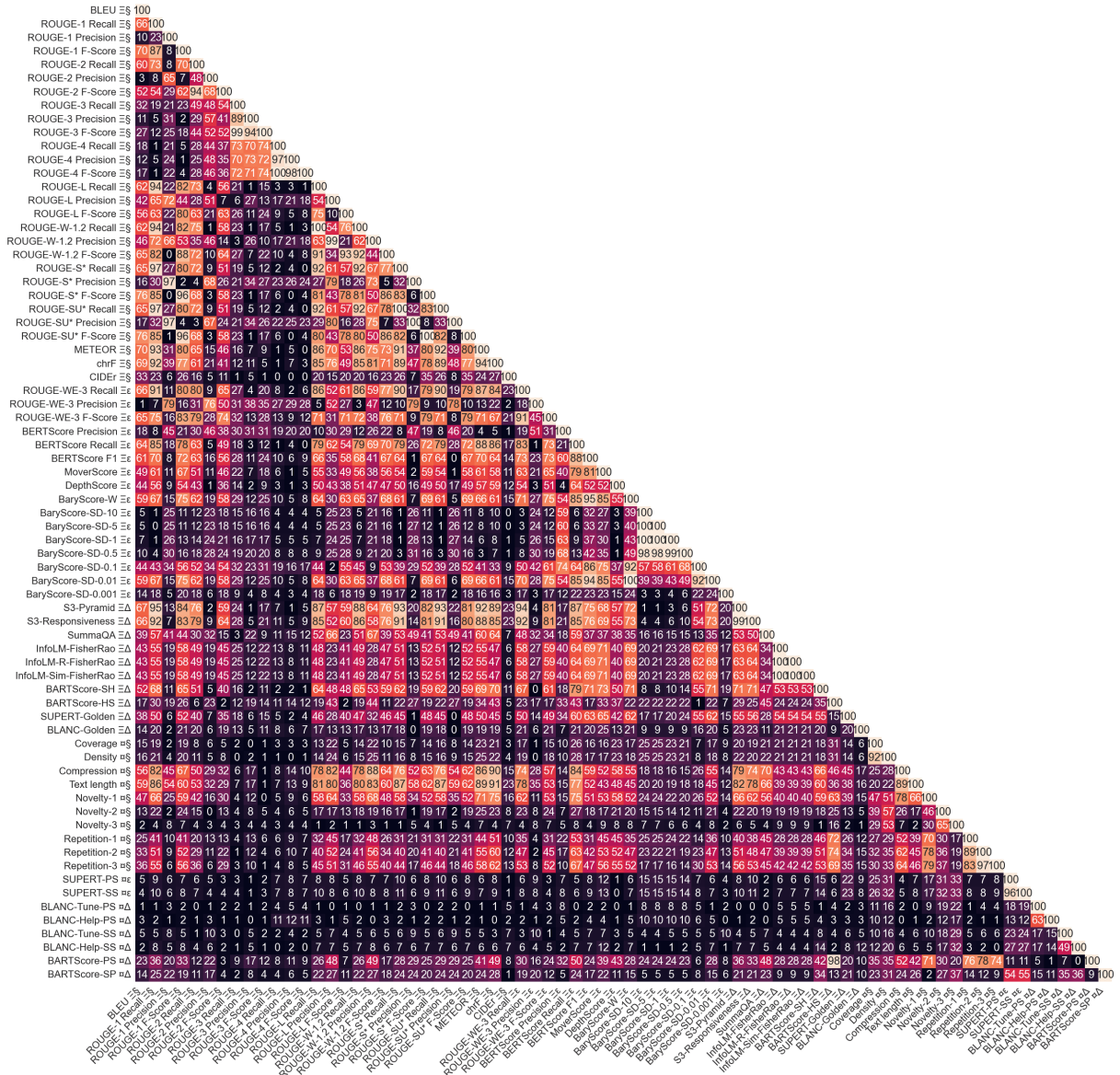


Fig. 24: Story-level absolute Pearson correlations (%) between automatic metrics



Fig. 25: System-level absolute Pearson correlations (%) between automatic metrics

## G Best metrics per criterion per level of correlation per correlation coefficient

Here we report the top 5 metrics per criterion per story-level and system-level absolute correlation coefficient.

Criterion	$ \tau $ (%)	$ \rho $ (%)	$ r $ (%)	
RE	SUPERT-SS <sup>≡ε</sup>	29.95	SUPERT-SS <sup>≡ε</sup> 38.58	BARTScore-SP <sup>≡Δ</sup> 42.55
	BARTScore-SP <sup>≡Δ</sup>	29.61	BARTScore-SP <sup>≡Δ</sup> 37.98	SUPERT-SS <sup>≡ε</sup> 41.16
	SUPERT-PS <sup>≡ε</sup>	28.59	SUPERT-PS <sup>≡ε</sup> 36.40	SUPERT-PS <sup>≡ε</sup> 40.15
	BARTScore-SH <sup>≡Δ</sup>	22.32	BARTScore-SH <sup>≡Δ</sup> 28.53	BARTScore-SH <sup>≡Δ</sup> 28.98
	MoverScore <sup>≡ε</sup>	19.12	MoverScore <sup>≡ε</sup> 23.67	SUPERT-Golden <sup>≡ε</sup> 24.72
CH	ROUGE-WE-3 Recall <sup>≡ε</sup>	25.29	ROUGE-WE-3 Recall <sup>≡ε</sup> 32.22	Repetition-3 <sup>≡§</sup> 38.12
	BARTScore-SH <sup>≡Δ</sup>	25.06	CHRF <sup>≡§</sup> 32.03	BERTScore Recall <sup>≡ε</sup> 37.12
	CHRF <sup>≡§</sup>	24.61	BARTScore-SH <sup>≡Δ</sup> 31.38	S3-Pyramid <sup>≡Δ</sup> 37.05
	S3-Pyramid <sup>≡Δ</sup>	24.39	S3-Responsiveness <sup>≡Δ</sup> 31.31	CHRF <sup>≡§</sup> 36.99
	S3-Responsiveness <sup>≡Δ</sup>	24.28	S3-Pyramid <sup>≡Δ</sup> 31.14	Repetition-2 <sup>≡§</sup> 36.54
EM	ROUGE-WE-3 Recall <sup>≡ε</sup>	23.58	ROUGE-WE-3 Recall <sup>≡ε</sup> 29.85	S3-Pyramid <sup>≡Δ</sup> 32.78
	CHRF <sup>≡§</sup>	23.33	CHRF <sup>≡§</sup> 29.81	CHRF <sup>≡§</sup> 32.43
	S3-Pyramid <sup>≡Δ</sup>	23.19	S3-Pyramid <sup>≡Δ</sup> 29.68	BERTScore Recall <sup>≡ε</sup> 32.06
	ROUGE-SU* Recall <sup>≡§</sup>	23.13	ROUGE-SU* Recall <sup>≡§</sup> 29.38	S3-Responsiveness <sup>≡Δ</sup> 31.78
	ROUGE-S* Recall <sup>≡§</sup>	23.08	ROUGE-S* Recall <sup>≡§</sup> 29.32	BARTScore-SH <sup>≡Δ</sup> 31.66
SU	CHRF <sup>≡§</sup>	24.45	CHRF <sup>≡§</sup> 31.55	Novelty-1 <sup>≡§</sup> 32.86
	ROUGE-1 Recall <sup>≡§</sup>	23.67	ROUGE-1 Recall <sup>≡§</sup> 30.86	CHRF <sup>≡§</sup> 32.65
	S3-Responsiveness <sup>≡Δ</sup>	23.35	S3-Responsiveness <sup>≡Δ</sup> 30.41	ROUGE-1 Recall <sup>≡§</sup> 31.32
	Novelty-1 <sup>≡§</sup>	23.11	ROUGE-SU* Recall <sup>≡§</sup> 30.30	S3-Pyramid <sup>≡Δ</sup> 31.07
	ROUGE-SU* Recall <sup>≡§</sup>	22.85	ROUGE-S* Recall <sup>≡§</sup> 30.25	BERTScore Recall <sup>≡ε</sup> 30.98
EG	CHRF <sup>≡§</sup>	30.77	CHRF <sup>≡§</sup> 39.03	BERTScore Recall <sup>≡ε</sup> 42.95
	S3-Pyramid <sup>≡Δ</sup>	29.62	S3-Pyramid <sup>≡Δ</sup> 37.74	Novelty-1 <sup>≡§</sup> 42.27
	ROUGE-1 Recall <sup>≡§</sup>	29.19	ROUGE-1 Recall <sup>≡§</sup> 37.02	CHRF <sup>≡§</sup> 41.07
	S3-Responsiveness <sup>≡Δ</sup>	29.01	S3-Responsiveness <sup>≡Δ</sup> 36.85	S3-Pyramid <sup>≡Δ</sup> 40.34
	BERTScore Recall <sup>≡ε</sup>	28.93	ROUGE-S* Recall <sup>≡§</sup> 36.60	Repetition-3 <sup>≡§</sup> 39.53
CX	CHRF <sup>≡§</sup>	43.31	CHRF <sup>≡§</sup> 54.11	CHRF <sup>≡§</sup> 58.76
	ROUGE-1 Recall <sup>≡§</sup>	40.65	ROUGE-1 Recall <sup>≡§</sup> 50.60	BERTScore Recall <sup>≡ε</sup> 55.83
	ROUGE-SU* Recall <sup>≡§</sup>	39.83	Text length <sup>≡§</sup> 50.19	ROUGE-1 Recall <sup>≡§</sup> 55.01
	Text length <sup>≡§</sup>	39.82	Compression <sup>≡§</sup> 50.19	METEOR <sup>≡§</sup> 54.41
	Compression <sup>≡§</sup>	39.82	ROUGE-SU* Recall <sup>≡§</sup> 50.10	Compression <sup>≡§</sup> 54.38

Tab. 8: Top 5 metrics per criterion per story-level correlation coefficient

Criterion	$ \tau $ (%)	$ \rho $ (%)	$ r $ (%)	
RE	S3-Pyramid <sup>△</sup>	60.00	MoverScore <sup>ε</sup> 78.18	ROUGE-S* F-Score <sup>§</sup> 80.39
	CHRF <sup>§</sup>	60.00	S3-Pyramid <sup>△</sup> 75.76	ROUGE-SU* F-Score <sup>§</sup> 80.29
	ROUGE-SU* Recall <sup>§</sup>	60.00	ROUGE-S* Recall <sup>§</sup> 75.76	ROUGE-S* Recall <sup>§</sup> 80.24
	ROUGE-S* Recall <sup>§</sup>	60.00	ROUGE-SU* Recall <sup>§</sup> 75.76	ROUGE-SU* Recall <sup>§</sup> 80.23
	ROUGE-W-1.2 F-Score <sup>§</sup>	60.00	CHRF <sup>§</sup> 74.55	BLEU <sup>§</sup> 79.89
CH	BaryScore-SD-0.001 <sup>ε</sup>	77.78	BaryScore-SD-0.001 <sup>ε</sup> 92.73	BaryScore-SD-0.01 <sup>ε</sup> 88.15
	BaryScore-SD-5 <sup>ε</sup>	68.89	BaryScore-SD-5 <sup>ε</sup> 78.18	BaryScore-W <sup>ε</sup> 87.99
	BaryScore-SD-10 <sup>ε</sup>	68.89	BaryScore-SD-10 <sup>ε</sup> 78.18	BERTScore F1 <sup>ε</sup> 87.91
	BaryScore-SD-1 <sup>ε</sup>	64.44	BaryScore-SD-1 <sup>ε</sup> 75.76	DepthScore <sup>ε</sup> 87.38
	BaryScore-SD-0.5 <sup>ε</sup>	60.00	BERTScore F1 <sup>ε</sup> 74.55	MoverScore <sup>ε</sup> 86.95
EM	BaryScore-SD-0.001 <sup>ε</sup>	77.78	BaryScore-SD-0.001 <sup>ε</sup> 92.73	BaryScore-SD-0.01 <sup>ε</sup> 90.01
	BERTScore F1 <sup>ε</sup>	73.33	BERTScore F1 <sup>ε</sup> 84.24	BaryScore-W <sup>ε</sup> 89.96
	BaryScore-SD-0.01 <sup>ε</sup>	73.33	BaryScore-SD-0.01 <sup>ε</sup> 84.24	BERTScore F1 <sup>ε</sup> 88.67
	MoverScore <sup>ε</sup>	73.33	MoverScore <sup>ε</sup> 81.82	SUPERT-Golden <sup>△</sup> 88.10
	BaryScore-W <sup>ε</sup>	68.89	BaryScore-W <sup>ε</sup> 80.61	ROUGE-WE-3 F-Score <sup>ε</sup> 87.93
SU	BaryScore-SD-0.001 <sup>ε</sup>	77.78	BaryScore-SD-0.001 <sup>ε</sup> 90.30	BARTScore-SH <sup>△</sup> 92.65
	BaryScore-SD-5 <sup>ε</sup>	68.89	BaryScore-SD-5 <sup>ε</sup> 83.03	BERTScore Recall <sup>ε</sup> 91.09
	BaryScore-SD-10 <sup>ε</sup>	68.89	BaryScore-SD-10 <sup>ε</sup> 83.03	DepthScore <sup>ε</sup> 90.71
	BaryScore-SD-1 <sup>ε</sup>	64.44	BaryScore-SD-1 <sup>ε</sup> 79.39	SUPERT-Golden <sup>△</sup> 89.83
	BaryScore-SD-0.5 <sup>ε</sup>	60.00	BaryScore-SD-0.5 <sup>ε</sup> 76.97	Compression <sup>§</sup> 89.24
EG	BaryScore-SD-0.001 <sup>ε</sup>	77.78	BaryScore-SD-0.001 <sup>ε</sup> 92.73	DepthScore <sup>ε</sup> 93.44
	BaryScore-SD-5 <sup>ε</sup>	68.89	BaryScore-SD-5 <sup>ε</sup> 78.18	BARTScore-SH <sup>△</sup> 92.44
	BaryScore-SD-10 <sup>ε</sup>	68.89	BaryScore-SD-10 <sup>ε</sup> 78.18	SUPERT-Golden <sup>△</sup> 92.21
	BaryScore-SD-1 <sup>ε</sup>	64.44	BaryScore-SD-1 <sup>ε</sup> 75.76	MoverScore <sup>ε</sup> 92.07
	BaryScore-SD-0.5 <sup>ε</sup>	60.00	BERTScore F1 <sup>ε</sup> 74.55	BERTScore F1 <sup>ε</sup> 91.74
CX	BaryScore-SD-10 <sup>ε</sup>	76.41	BaryScore-SD-10 <sup>ε</sup> 91.19	DepthScore <sup>ε</sup> 95.63
	BaryScore-SD-5 <sup>ε</sup>	76.41	BaryScore-SD-5 <sup>ε</sup> 91.19	BERTScore Recall <sup>ε</sup> 95.49
	BaryScore-SD-1 <sup>ε</sup>	71.91	BaryScore-SD-1 <sup>ε</sup> 87.54	Compression <sup>§</sup> 94.31
	CHRF <sup>§</sup>	67.42	Novelty-1 <sup>§</sup> 87.54	BARTScore-SH <sup>△</sup> 93.83
	Novelty-1 <sup>§</sup>	67.42	BaryScore-SD-0.5 <sup>ε</sup> 85.11	ROUGE-1 F-Score <sup>§</sup> 93.35

Tab. 9: Top 5 metrics per criterion per system-level correlation coefficient.

## H Weighted macro F1-scores between automatic metrics and human criteria

Here we report the weighted macro F1-scores between automatic metrics and human criteria obtained through the paired bootstrap resampling test.

RE	59	50	35	66	57	26	56	43	32	43	36	37	36	45	17	50	49	13	51	54	32	57	54	29	57	50	52	38	63	25	59	35	62	64	68	39	26	40	40	40	41	29	26	61	61	61	48	29	29	29	7	62	180	58	28	30	23	39	70	44	46	12	20	32	53	56	49	48	60	60	21	60
CH	53	52	36	57	54	40	58	34	43	35	36	37	36	46	33	53	47	29	54	50	40	51	50	42	51	46	50	46	58	43	65	40	55	58	63	18	15	80	60	60	58	14	15	57	59	59	43	27	27	27	35	34	57	47	32	30	24	42	57	49	50	20	21	52	28	30	23	23	31	24	34	30
EM	61	67	51	65	61	44	70	40	51	42	39	44	39	61	41	66	65	36	68	65	54	62	65	53	62	61	62	43	71	49	91	35	77	269	19	17	58	58	58	53	13	17	54	75	75	51	19	19	19	65	43	83	44	34	35	38	54	69	42	44	28	36	29	33	52	23	31	29	43	40		
SU	51	49	23	54	48	32	40	21	32	21	35	39	35	44	21	37	45	19	43	51	25	51	27	51	46	51	51	55	33	51	30	56	52	57	21	18	50	59	59	55	17	18	65	54	54	43	39	39	39	62	19	62	52	24	24	16	60	62	54	53	5	6	16	42	47	37	35	41	37	19	38	
EG	68	64	35	72	60	37	59	34	35	28	28	33	28	58	32	57	59	27	60	62	37	66	62	39	66	58	63	40	72	41	71	33	66	69	64	17	9	61	61	61	57	7	9	63	70	70	54	24	24	24	65	37	67	45	27	25	21	54	68	48	44	22	23	22	33	35	24	28	36	30	37	38
CX	71	68	25	76	67	25	62	28	20	22	21	22	21	63	22	61	64	16	61	67	27	69	67	29	69	63	67	34	73	17	62	67	27	36	18	15	58	58	58	58	54	12	15	59	75	75	59	29	29	29	74	31	77	46	26	24	10	59	79	46	47	21	22	32	40	41	30	30	45	40	31	46
Avg	61	58	34	65	58	34	58	33	36	32	33	35	33	53	28	54	55	23	56	58	36	59	58	37	59	54	58	42	65	37	66	33	63	65	64	22	17	56	56	56	53	15	17	60	66	66	50	28	28	28	66	31	68	49	29	28	22	50	66	47	47	18	21	25	38	41	31	31	41	37	31	42

Fig. 26: Weighted macro F1-scores of paired bootstrap resampling



# I Williams tests between automatic metrics

Here we report the  $p$ -values of the Williams tests between automatic metrics for each criterion with story-level and system-level Pearson correlations.

The figure is a lower triangular heatmap where each cell represents the p-value for a Williams test between two automatic metrics. The diagonal is dark green with a value of 1.0. Other cells are light green (p > 0.05) or dark green (p < 0.05). The metrics listed on both axes include BLEU, ROUGE (1-4 Precision and Recall), BERTScore (Precision, Recall, F1), MoverScore, DepthScore, BaryScore (W, SD-10, SD-5, SD-1, SD-0.5, SD-0.1), S3 (Pyramid, Responsefulness, SummaQA), InfoLM (Fisher-Rao), BARTScore (SH, HS), SUPERT (Golden), BLANC (Golden, Coverage, Density, Compression, Text length, Novelty-1, Novelty-2, Novelty-3), Repetition (1-3), SUPERT (PS), and BLANC (Help-PS, Tune-PS, Help-SS, Score-SS, SP-DA).

Fig. 27:  $p$ -values (%) of the Williams tests between automatic metrics for the RE criterion with story-level Pearson correlations. Green case means that the row metric has a higher correlation than the column metric, dark green means the increase is statistically significant ( $p < 0.05$ ).



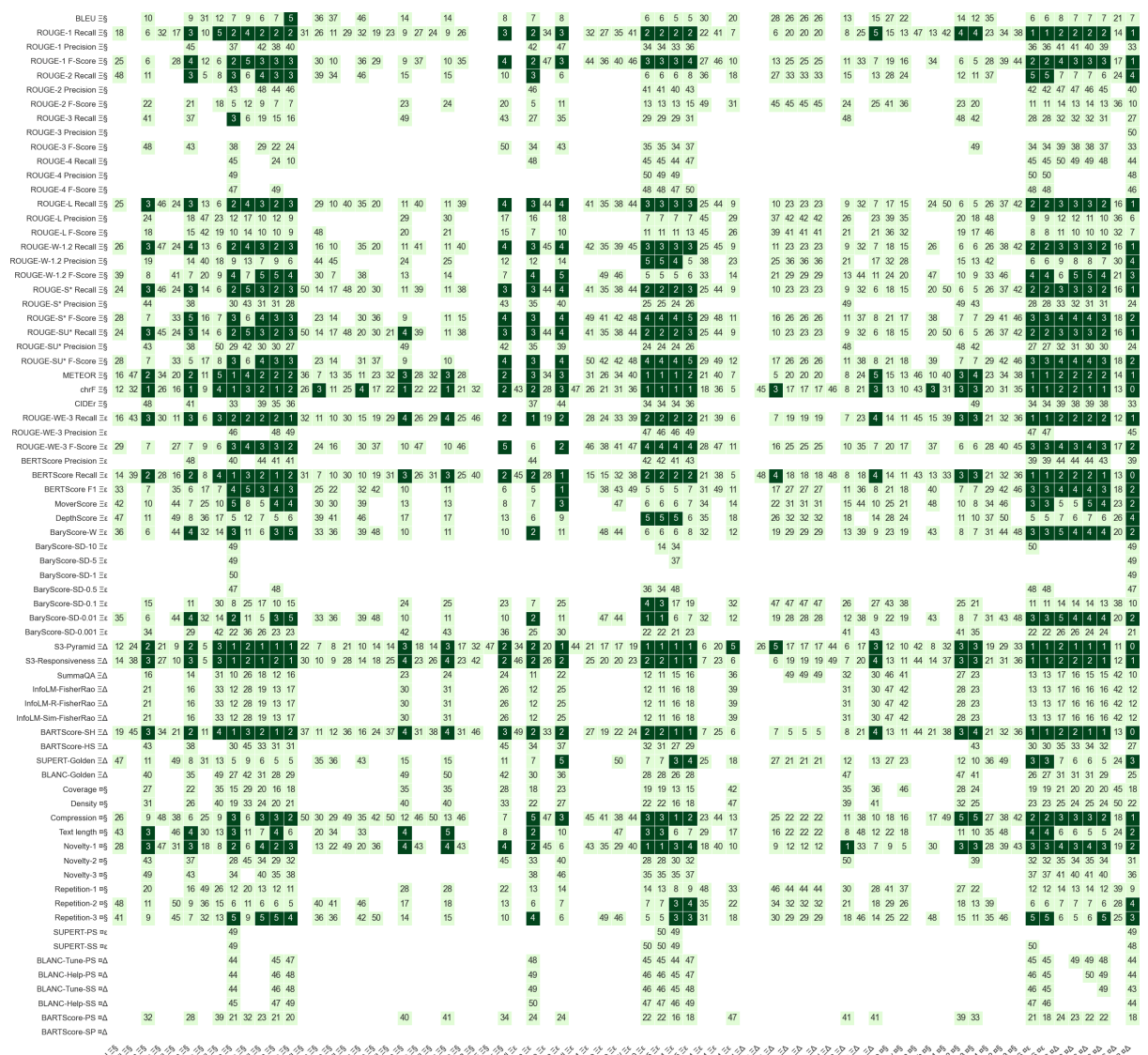


Fig. 29:  $p$ -values (%) of the Williams tests between automatic metrics for the EM criterion with story-level Pearson correlations. Green case means that the row metric has a higher correlation than the column metric, dark green means the increase is statistically significant ( $p < 0.05$ ).



Fig. 30:  $p$ -values (%) of the Williams tests between automatic metrics for the SU criterion with story-level Pearson correlations. Green case means that the row metric has a higher correlation than the column metric, dark green means the increase is statistically significant ( $p < 0.05$ ).

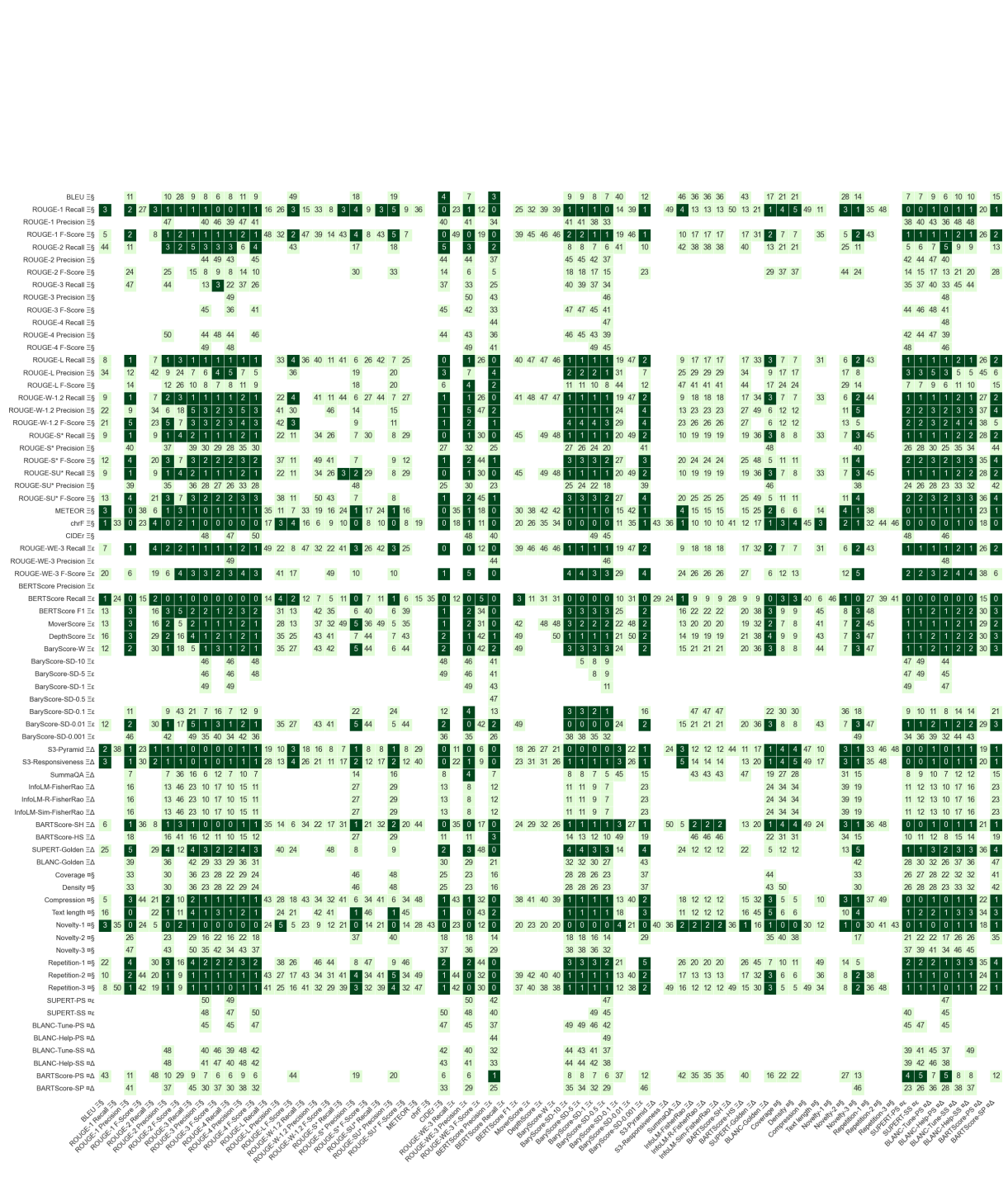


Fig. 31:  $p$ -values (%) of the Williams tests between automatic metrics for the EG criterion with story-level Pearson correlations. Green case means that the row metric has a higher correlation than the column metric, dark green means the increase is statistically significant ( $p < 0.05$ ).



Fig. 32:  $p$ -values (%) of the Williams tests between automatic metrics for the CX criterion with story-level Pearson correlations. Green case means that the row metric has a higher correlation than the column metric, dark green means the increase is statistically significant ( $p < 0.05$ ).



Fig. 33:  $p$ -values (%) of the Williams tests between automatic metrics for the RE criterion with system-level Pearson correlations. Green case means that the row metric has a higher correlation than the column metric, dark green means the increase is statistically significant ( $p < 0.05$ ).



Fig. 34:  $p$ -values (%) of the Williams tests between automatic metrics for the CH criterion with system-level Pearson correlations. Green case means that the row metric has a higher correlation than the column metric, dark green means the increase is statistically significant ( $p < 0.05$ ).





Fig. 35:  $p$ -values (%) of the Williams tests between automatic metrics for the EM criterion with system-level Pearson correlations. Green case means that the row metric has a higher correlation than the column metric, dark green means the increase is statistically significant ( $p < 0.05$ ).



Fig. 36:  $p$ -values (%) of the Williams tests between automatic metrics for the SU criterion with system-level Pearson correlations. Green case means that the row metric has a higher correlation than the column metric, dark green means the increase is statistically significant ( $p < 0.05$ ).



Fig. 37:  $p$ -values (%) of the Williams tests between automatic metrics for the EG criterion with system-level Pearson correlations. Green case means that the row metric has a higher correlation than the column metric, dark green means the increase is statistically significant ( $p < 0.05$ ).

